

**Providing Optimum performance and reduced life cycle costs
for your Suncombe Equipment**



INTRODUCTION

Our in-house engineering teams have supported Suncombe products since 1961, the year of our formation. We offer a fully featured maintenance service, together with other associated support services to assist our clientele and allow them to concentrate on the critical areas of their businesses.

PACKAGES AVAILABLE 'SCHEDULED MAINTENANCE A'

This is the standard maintenance contract for normal use and is recommended for situations where operators have a fair understanding of machinery and a capacity for diagnosis / repair of minor faults.

'SCHEDULED MAINTENANCE B'

This maintenance contract covers the risk of unforeseen maintenance expenditure and downtime. It comprises an all-embracing pre-determined cost, typically for a five to ten year operating cycle, covering all maintenance activities and an agreed balance of plant equipment. Recommended for customers who wish to establish fixed costs for maintenance operations. Breakdown spares are held in stock by the client and are replaced free of charge when they are used.

TRAINING PACKAGES

Packages may be tailored to suit individual needs. Typical courses involve instruction on operation and maintenance techniques, as well as more advanced plant diagnosis and repair.

BENEFITS

The Benefits of the SunCare™ system are:

- Effective maintenance regime
- Fixed maintenance costs provided over long durations
- Risk of unforeseen costs may be greatly reduced
- Free Technical support for Contract Customers
- Priority on unscheduled service visits
- Increased plant life and residual values
- Enhanced operational availability and reduced downtime
- Priority Technical Support & Problem Resolution
- Regular maintenance visits to your site
- Consultancy and advice services
- Service pack tailored to your needs
- Discounted labour rates for Contract Customers
- % discount on parts for Contract Customers
- Free Technical support for Contract Customers
- Direct contact for relationship management
- Discount if additional maintenance contracts required
- Fast turnaround for modifications and repairs
- Tailor-made service level agreement (SLA)
- and of course;

COMPLETE PEACE OF MIND AND SECURITY

